

BUILDING A CULTURE OF TRUST

Strengthening the core of an inclusive, extraordinary workplace

The Power of Trust

Trust is the foundation for any relationship. High trust individuals create a high trust organization. Trust is a catalyst for a solidly inclusive workplace culture. Though it may seem nebulous, being a high trust person is actually a learnable skill, with specific behaviors leading to trust excellence.

Outcomes of Building a Culture of Trust

1. Unpack the misunderstandings around trust and clarify trust criteria
2. Explore the research-based high trust behaviors
3. Understand the areas for personal



The Catalytic Skill of Trust

Primary Components:

Character

The constant demonstration of one's integrity, motive, and intent

Competence

The situational demonstration of one's capabilities, skills, results and track record

Psychological Safety

A cultural context where team members feel they can 'be themselves,' take risks and share even vulnerable perspectives, without fearing negative consequences of self-image, status or career

Approach

We recommend at least a 3-hour session to achieve behavior change.